

Owner understands that this is not due to any circumstance or condition at the Company and agrees to not hold the Company liable in the event your pet(s) become(s) ill during or after his/her stay.

The pet(s) is/are free of fleas, ticks, worms, and other insects and parasites. If at any time your pet is found to have fleas or ticks, the Company may provide the appropriate flea or tick removal treatment, and you authorize us to provide such service at your additional expense.

Emergency Medical Treatment

The Owner acknowledges that, in the unlikely event your pet(s) become(s) ill or injured, or if your pet(s) has/have a pre-existing condition which is aggravated by its stay, and requires professional attention, we will attempt to notify you or your Emergency Contact at the phone numbers you provided. The Company, at its sole discretion, may engage the services of a 24-hour emergency veterinary clinic or a veterinarian of your choice and/or administer medicine or give other necessary attention to your pet, and you authorize us to provide any such service at your additional expense. In cases we believe to be critical, we may take your pet to the veterinarian first before trying to contact you. If you refuse medical treatment for your pet, the Company, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your pet(s) as comfortable as possible until picked up by you or your Emergency Contact, we will make healthcare decisions for your pet based on the recommendations of the available professionals.

Emergency or Natural Disaster

In an emergency or natural disaster, every effort will be made to contact you or your Emergency Contact to retrieve your pet(s). You agree that the Company, at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your pet until you or your Emergency Contact can retrieve your pet. You understand it may not always be possible to safely evacuate your pet(s).

Group Activity

The pet(s) have/has no current injury or illness, except that which has been disclosed to the Company. The Owner understands that while your pet(s) is/are staying at the Company, he or she will come into contact with other pets. Every effort will be made to ensure the safety of our guests. The Owner acknowledges that, in the unlikely event your pet(s) is/are injured by another pet, you release the Company from any liability for such injury.

Pet Behavior

The owner agrees that if their pet(s) become aggressive, destructive, or acts in any manner that puts the Company and our representatives and employees in any danger, we will attempt to notify you or your Emergency Contact to make other arrangements at an alternative boarding facility chosen by the Company. You will be billed and responsible for any fees incurred at both the Company and the cost of more than one kennel. Owner further understands and agrees that neither Bord and Pillar nor any of its owners, employees, staff, and/or parties owning, controlling or having any interest in the property where Bord and Pillar is located, and all other representatives or agents of Bord and Pillar (collectively, "Company